

## PREPARING BUSINESSES FOR THE NEXT TECH REVOLUTION: AN ANALYSIS OF QUANTUM READINESS

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### ABSTRACT

*This study investigates the impact of content quality, special holiday promotions, influencer marketing, viral marketing, and livestreaming on consumer purchase intention within e-commerce platforms in Jakarta, Indonesia, focusing on the evolving dynamics of Generation Z consumer behavior. As Jakarta's digital market grows rapidly due to high smartphone penetration and social media engagement, businesses increasingly adopt multifaceted marketing strategies to differentiate themselves. However, existing research often examines these strategies in isolation, leaving gaps in understanding their combined effectiveness. To address this, the study employs a quantitative correlational design, collecting data from 100 Generation Z consumers in Jakarta who frequently engage with e-commerce platforms. A structured questionnaire using a 5-point Likert scale measured key variables, with validity confirmed via Pearson correlations ( $r > 0.195$ ) and reliability established through Cronbach's Alpha values exceeding 0.70. Classical assumption tests verified normality, homoscedasticity, and absence of multicollinearity. Multiple regression analysis revealed that four strategies—content quality ( $\beta = 0.284$ ,  $t = 3.517$ ,  $p = 0.001$ ), livestreaming ( $\beta = 0.227$ ,  $t = 2.813$ ,  $p = 0.006$ ), influencer marketing ( $\beta = 0.193$ ,  $t = 2.235$ ,  $p = 0.028$ ), and special holiday promotions ( $\beta = 0.179$ ,  $t = 2.136$ ,  $p = 0.035$ )—significantly positively influenced purchase intention, while viral marketing showed marginal significance ( $\beta = 0.154$ ,  $t = 1.871$ ,  $p = 0.064$ ). Content quality emerged as the strongest predictor, followed by livestreaming, influencer marketing, and special holiday promotions. The collective model explained 58.8% of variance in purchase intention (adjusted  $R^2 = 0.567$ ) and demonstrated overall significance ( $F = 26.852 > F\text{-table } 2.31$ ,  $p < 0.001$ ). These findings advance social commerce theory by empirically validating the continued primacy of content quality and the rising importance of interactive formats like livestreaming in shaping consumer decisions. Practically, the study underscores the need for businesses to prioritize integrated strategies that balance foundational elements (content) with emerging tools (livestreaming) to maximize engagement. Contextual insights highlight Jakarta's market readiness for innovative digital tactics, offering a template for similar emerging economies. This research lays a foundation for future studies on cross-cultural variations, longitudinal trends, and the interplay between marketing strategies and evolving technologies in dynamic e-commerce ecosystems.*

**Keywords:** *content quality, influencer marketing, livestreaming, purchase intention, e-commerce, digital marketing, social commerce, Generation Z.*

### 1. INTRODUCTION

The dawn of the quantum era represents one of the most significant technological paradigm shifts since the advent of digital computing. Quantum computing, with its extraordinary processing capabilities and revolutionary approach to information theory, is poised to transform industries across the economic spectrum. This imminent technological revolution demands a strategic reevaluation of

business preparedness, infrastructure, and workforce development. The concept of "Quantum Readiness" encompasses these multidimensional preparations that organizations must undertake to navigate and capitalize on the opportunities presented by quantum technologies. As quantum computing transitions from theoretical exploration to practical implementation, businesses face the critical challenge of adapting to this transformative technology while mitigating associated risks and optimizing potential benefits.

The rapid advancement of quantum technologies represents a pivotal moment in technological evolution, with applications spanning computing, sensing, secure communications, and simulation of advanced materials (Purohit et al., 2023). Unlike traditional digital computing, which relies on binary bits, quantum computing utilizes quantum bits or qubits that leverage the principles of superposition and entanglement to process information in fundamentally different ways. This paradigm shift enables quantum computers to solve certain complex problems exponentially faster than their classical counterparts, particularly in areas such as cryptography, optimization, material science, and drug discovery. As these technologies mature and approach commercial viability, businesses across sectors find themselves at a critical juncture, necessitating strategic preparation to harness the potential of quantum advancements while addressing associated challenges.

The urgency of quantum readiness stems from both the transformative potential of quantum technologies and the disruptive risks they pose to unprepared organizations. Quantum computing threatens to render current cryptographic standards obsolete, potentially compromising data security across financial, healthcare, and governmental sectors (How & Cheah, 2023). Simultaneously, it offers unprecedented opportunities for optimization, simulation, and artificial intelligence applications that could revolutionize business operations and competitive landscapes. This dual nature of quantum technology—as both opportunity and threat—underscores the imperative for businesses to develop comprehensive quantum readiness strategies that address technological integration, workforce development, security implications, and strategic positioning within emerging quantum ecosystems.

The complexity of quantum readiness extends beyond technical considerations to encompass organizational, regulatory, and ethical dimensions. Businesses must navigate not only the intricacies of quantum technology implementation but also the evolving regulatory frameworks, standardization efforts, and governance models that are emerging to guide responsible quantum innovation. Purohit et al. (2023) emphasize the importance of Standard Quantum Technology Readiness Levels (QTRLs) and Quantum Commercial Readiness Levels (QCRLs) as frameworks for assessing both technological and commercial viability. These structured approaches to evaluation represent critical tools for businesses attempting to gauge their quantum preparedness and make informed investment decisions in this rapidly evolving technological landscape.

The financial sector exemplifies both the promise and challenges of quantum readiness. As Alsalman (2023) notes, financial institutions face significant pressure to understand and prepare for quantum computing's impact on cryptographic systems, optimization algorithms, and fraud detection mechanisms. Early exploration and proactive preparation are essential for providing these organizations with the knowledge, tools, and processes necessary to maintain security and competitive advantage in a quantum-enabled economy. Without adequate preparation, financial institutions risk not only security vulnerabilities but also missed opportunities to leverage quantum technologies for enhanced modeling, risk assessment, and customer service innovations.

The manufacturing sector similarly stands at the precipice of quantum-driven transformation. Quantum computing's ability to model complex molecular structures and optimize multi-variable production systems promises significant efficiency gains and innovation opportunities. However, manufacturers must navigate considerable challenges in integrating quantum applications with existing systems, developing quantum-literate workforces, and establishing clear return-on-investment metrics for quantum initiatives. This sector-specific complexity highlights the need for

tailored quantum readiness approaches that address the unique technological landscapes, regulatory environments, and competitive dynamics of different industries.

The emergence of quantum technologies has catalyzed unprecedented collaboration between government, industry, and academia, forming what Purohit et al. (2023) describe as a "quantum-ready ecosystem." This collaborative approach recognizes that quantum readiness transcends organizational boundaries, requiring coordinated efforts to develop technical standards, educational frameworks, and ethical guidelines. The European Commission's Quantum Flagship initiative exemplifies this ecosystem-driven approach, supporting the creation and development of a competitive European quantum technologies industry while fostering leadership in quantum research (van Deventer et al., 2022). Such initiatives highlight the importance of international and cross-sectoral collaboration in building quantum-ready societies and economies.

Recent research has illuminated various facets of quantum readiness, though significant gaps remain in understanding how businesses can practically prepare for quantum technology adoption. Purohit et al. (2023) developed frameworks for assessing quantum technology and commercial readiness, introducing standardized metrics for evaluating quantum maturity. Their work emphasizes the importance of stakeholder collaboration and ethical considerations in fostering quantum-ready ecosystems. However, while providing valuable conceptual frameworks, their research offers limited practical guidance for businesses implementing quantum readiness strategies across different organizational functions and industry contexts.

Alsaman (2023) addresses the urgency of quantum readiness specifically for the financial sector, highlighting the need for consultancy and governance solutions to aid in preparation efforts. The author outlines benefits of quantum computing readiness, including increased competitiveness, improved security, and structured data management, while proposing specific organizational steps such as establishing quantum computing offices and forming strategic partnerships. This sector-specific approach provides valuable insights but lacks a comprehensive framework applicable across diverse industry settings and organizational sizes.

Van Deventer et al. (2022) focus on standardization as a critical component of quantum readiness, emphasizing how technical standards facilitate the growth of quantum technologies and the development of efficient supply chains. Their research highlights the European Commission's Quantum Flagship initiative as a model for coordinated standardization efforts but primarily addresses technical rather than organizational dimensions of quantum readiness. This leaves significant questions about how businesses can integrate quantum standards into broader operational and strategic planning processes.

How and Cheah (2023) provide a broad examination of quantum computing's implications across industries, discussing how quantum algorithms create both threats to existing cryptographic measures and opportunities in sectors like finance, healthcare, and logistics. They emphasize the emergence of new business models such as Quantum-as-aService (QaaS) and discuss ethical concerns surrounding quantum technologies. While comprehensive in scope, their research focuses more on potential impacts than on practical preparation strategies, leaving a gap in understanding how businesses can systematically develop quantum readiness capabilities.

These studies collectively highlight the multifaceted nature of quantum readiness and its importance across economic sectors. However, they reveal significant research gaps in several critical areas. First, there is a lack of comprehensive frameworks that integrate technological, organizational, workforce, and strategic dimensions of quantum readiness. Second, practical implementation guidance tailored to different organizational contexts and maturity levels remains limited. Third, methodologies for measuring quantum readiness progress and benchmarking against industry standards are underdeveloped. Finally, there is insufficient research on how businesses can balance near-term quantum preparation investments with long-term strategic positioning in quantum-enabled markets.

The legal dimensions of quantum readiness represent another critical area requiring further investigation. Abdikhakimov (2024) examines how quantum computing technologies necessitate updates to legal frameworks concerning data privacy, cybersecurity, intellectual property, and procurement, particularly in the context of egovernment services. This research highlights the importance of legal readiness as a component of broader quantum preparedness, suggesting that businesses must navigate evolving regulatory landscapes alongside technological adoption challenges. However, the study's focus on governmental contexts leaves open questions about how private sector organizations can anticipate and prepare for quantum-related legal and compliance challenges.

The intersection of quantum technologies with established digital platforms and business models presents additional complexity requiring focused research attention. Moşteanu and Faccia (2021) explore how quantum computing, alongside other emerging technologies like blockchain and fractals, is reshaping the financial industry landscape. Their SWOT analysis of these technologies highlights how increasing computing capacity and predictive capabilities are creating a highly competitive and dynamic business environment, potentially leading to market concentration among digital giants who can afford to develop quantum technologies. This finding underscores the strategic importance of quantum readiness as a competitive differentiator and raises questions about how smaller organizations can maintain relevance in quantum-enabled markets.

The workforce development aspect of quantum readiness represents another critical research domain. Greinert et al. (2023) discuss the European Competence Framework for Quantum Technologies as a foundation for standardizing educational efforts and developing certification schemes for industry training. This framework, structured into eight domains with numerous subdomains, aims to create a common language for quantum technology education and workforce development. While providing valuable insights into competency mapping, this research leaves open questions about how organizations can effectively implement quantum education programs, assess workforce readiness, and integrate quantum-literate professionals into existing organizational structures.

The experimental advancements in quantum technologies further highlight the urgency of business preparation for quantum capabilities. Cervera-Lierta et al. (2022) demonstrate high-dimensional multipartite entanglement using superconducting transmon qutrits, showcasing the potential for quantum systems to outperform binary quantum computation. This technical achievement exemplifies the accelerating pace of quantum technology development and suggests that practical quantum applications may emerge sooner than many businesses anticipate. Such developments intensify the need for organizational quantum readiness strategies that can adapt to rapidly evolving technological capabilities.

The security implications of quantum technologies represent perhaps the most pressing concern driving quantum readiness initiatives. Payares and Martínez-Santos (2021) explore quantum machine learning models for detecting distributed denial-of-service attacks, demonstrating performance close to 100% effectiveness. Their research indicates that quantum technologies will significantly enhance cybersecurity capabilities while simultaneously creating new vulnerabilities in existing security infrastructures. This dual impact underscores the imperative for businesses to develop quantum-safe security protocols and integrate quantum security considerations into broader technology strategies.

The global nature of quantum technology development further complicates readiness planning for businesses operating across international boundaries. Sidhu et al. (2021) discuss efforts to establish infrastructure for a global quantum internet, highlighting developments in space-based quantum technologies and metropolitan quantum networks. This emerging quantum communications infrastructure promises enhanced security and data processing capabilities but requires businesses to

consider how international quantum networks might impact their operations, data governance frameworks, and competitive positioning in global markets.

The governance challenges associated with quantum technologies add another layer of complexity to business readiness planning. Perrier (2022) proposes a "quantum governance stack" that identifies stakeholders, rights, interests, and obligations impacted by quantum technologies across governmental, institutional, and organizational levels. This governance framework emphasizes the responsive nature of quantum governance, suggesting that businesses must adapt their quantum strategies based on technological maturity, resource requirements, and anticipated impacts. While providing valuable conceptual insights, this research leaves significant questions about practical implementation of governance frameworks within diverse organizational contexts.

The social business dimensions of quantum computing adoption represent another area requiring focused research attention. Aljaafari (2023) identifies key process areas for practitioners to consider when adopting quantum computing in social business contexts, particularly e-commerce. The study highlights challenges including limited scalability, regulatory issues, high initial costs, limited resource availability, education needs, and security concerns. These findings underscore the multifaceted nature of quantum readiness and suggest that businesses must address both technical and organizational dimensions to successfully integrate quantum technologies into their operations.

The influence of management support and resource allocation on technology adoption provides important insights for quantum readiness planning. Hamzah et al. (2023) analyze factors affecting cloud accounting adoption among small and medium enterprises, finding that complexity, security concerns, management support, resource adequacy, competitive pressures, and external support significantly influence adoption decisions. While focused on cloud technologies rather than quantum computing specifically, these findings suggest that similar organizational and environmental factors may influence quantum technology adoption, highlighting the importance of comprehensive readiness strategies that address both technical and managerial considerations.

The integration of quantum computing with other emerging technologies presents additional complexity for business readiness planning. Tang (2024) discusses how advances in quantum computing alongside autonomous AI systems will define the future of decisionmaking across various sectors. This convergence of transformative technologies suggests that businesses must develop readiness strategies that account for technological interdependencies and potential synergies, rather than treating quantum computing as an isolated innovation domain.

Against this background of rapidly evolving quantum capabilities and significant research gaps, our study aims to develop a comprehensive framework for quantum readiness that integrates technological, organizational, workforce, and strategic dimensions of preparation. By synthesizing insights from existing research and incorporating original empirical findings, we seek to provide businesses with practical guidance for navigating the quantum technology transition across different organizational functions, industry contexts, and maturity levels. Our research addresses critical questions about how organizations can assess their current quantum readiness, identify strategic priorities for quantum preparation, develop implementation roadmaps, and measure progress toward quantum capabilities.

The significance of this research lies in its potential to bridge the gap between theoretical understanding of quantum technologies and practical business implementation strategies. As quantum computing moves from exploratory research to commercial applications, organizations face increasing pressure to develop coherent approaches to quantum readiness that balance near-term security concerns with long-term strategic positioning. By providing structured frameworks and implementation guidance, our research aims to equip business leaders with the tools needed to navigate this complex technological transition and capitalize on emerging quantum opportunities.

The methodological approach of our study combines comprehensive literature analysis with empirical case studies of organizations at different stages of quantum readiness. This mixed-methods



approach allows us to identify common challenges, successful strategies, and critical success factors across diverse organizational contexts. By examining both technology leaders and organizations in early stages of quantum exploration, we develop insights applicable to a broad spectrum of businesses facing quantum readiness challenges.

The anticipated contributions of this research are fourfold. First, we develop a multidimensional quantum readiness framework that integrates technological, organizational, workforce, and strategic considerations, providing businesses with a comprehensive tool for assessing and enhancing their quantum preparedness. Second, we identify industry-specific quantum readiness priorities and challenges, enabling organizations to tailor their preparation strategies to relevant sector dynamics. Third, we provide practical implementation guidance for organizations at different maturity levels, offering actionable recommendations for businesses beginning their quantum journeys as well as those advancing existing quantum initiatives. Finally, we establish metrics and benchmarks for measuring quantum readiness progress, enabling organizations to track their advancement and make data-driven decisions about quantum investments.

The urgency of this research stems from the accelerating pace of quantum technology development and its potential to fundamentally disrupt established business models and competitive landscapes. As quantum computing transitions from theoretical possibility to practical implementation, organizations that fail to develop adequate quantum readiness strategies risk significant competitive disadvantages, security vulnerabilities, and missed innovation opportunities. By providing structured approaches to quantum preparation, our research aims to enable businesses to navigate this technological transition proactively rather than reactively, positioning themselves to thrive in quantum-enabled markets.

The potential impact of quantum technologies extends far beyond technical domains to reshape business models, competitive dynamics, and economic structures. As How and Cheah (2023) observe, quantum computing promises to "redefine the boundaries of technology and business," creating new opportunities in sectors ranging from finance and healthcare to logistics and materials science. This transformative potential underscores the strategic importance of quantum readiness as a competitive differentiator in emerging markets. Organizations that develop early quantum capabilities may gain significant advantages in computational modeling, optimization, security, and algorithmic innovation, potentially reshaping industry structures and value chains.

Beyond competitive considerations, quantum readiness carries significant implications for national economic competitiveness and technological sovereignty. As van Deventer et al. (2022) note, initiatives like the European Commission's Quantum Flagship represent strategic investments in cultivating domestic quantum technology ecosystems and expertise. This geopolitical dimension of quantum development suggests that businesses must consider not only their organizational quantum readiness but also their positioning within national and regional quantum strategies. Organizations that align their quantum initiatives with broader ecosystem development efforts may gain advantages in resource access, talent acquisition, and regulatory navigation.

The ethical dimensions of quantum readiness represent another critical area requiring focused attention. As Purohit et al. (2023) emphasize, the development of quantum-ready ecosystems must address ethical implications and protocols surrounding quantum technology applications. These ethical considerations range from privacy impacts and algorithmic transparency to environmental sustainability and accessibility concerns. Businesses developing quantum readiness strategies must therefore incorporate ethical frameworks and governance mechanisms that ensure responsible innovation and application of quantum technologies.

The workforce development challenges associated with quantum readiness highlight the human dimensions of technological transition. As Greinert et al. (2023) observe, creating a quantum-ready workforce requires structured educational frameworks, competency models, and certification schemes. Organizations must therefore develop comprehensive talent strategies that include not only

recruiting quantum specialists but also enhancing quantum literacy across existing workforces. This human capital dimension of quantum readiness suggests that organizations should invest in education, training, and knowledgesharing initiatives alongside technical infrastructure development.

In conclusion, quantum readiness represents a multifaceted challenge requiring integrated approaches that span technological, organizational, workforce, and strategic domains. As quantum technologies transition from research laboratories to commercial applications, businesses face unprecedented opportunities and threats that demand systematic preparation strategies. Our research aims to bridge critical gaps in understanding how organizations can assess, develop, and enhance their quantum readiness across diverse industry contexts and maturity levels. By providing comprehensive frameworks and practical implementation guidance, we seek to equip business leaders with the tools needed to navigate the quantum revolution proactively and strategically. The potential contributions of this research extend beyond academic understanding to inform practical business strategies, policy frameworks, and educational initiatives aimed at fostering quantum-ready organizations and economies.

## **2. RESEARCH METHOD**

### **2.1. Basic Research Framework**

This study employs a quantitative research approach to examine the factors influencing purchase intention among consumers in the digital marketplace. The selection of quantitative methodology aligns with the research objectives to identify and measure the relationships between various marketing factors and consumer purchase intention. According to Kim and Lee (2020), digital marketing strategies have transformed consumer behavior patterns, necessitating frameworks to assess the effectiveness of various promotional approaches. This study adopts a cross-sectional survey design to collect data at a single point in time, providing a snapshot of current consumer attitudes and behaviors in response to digital marketing stimuli.

The research utilizes a deductive approach, beginning with established theoretical frameworks on consumer behavior and digital marketing effectiveness, then testing specific hypotheses regarding the relationships between variables. This method follows Sharma and Verma's (2022) approach to purchase intention assessment, which emphasizes understanding the factors that influence consumers' buying decisions in digital environments. The quantitative design enables statistical analysis of relationships between independent variables (content quality, special holiday promotions, influencer marketing, viral marketing, and livestreaming) and the dependent variable (purchase intention).

### **2.2. Conceptual Framework**

Based on the literature review and theoretical foundations, this study proposes a conceptual framework that illustrates the relationships between key variables affecting purchase intention in digital marketing contexts. The framework integrates elements from the Technology Acceptance Model (TAM) proposed by Davis (1989), the Theory of Planned Behavior (TPB) by Ajzen (1991), and digital marketing effectiveness factors identified by Zhang and Wang (2021). The conceptual framework posits that purchase intention (PI) is influenced by five key independent variables: content quality (CQ), special holiday promotions (SP), influencer marketing (IM), viral marketing (VM), and livestreaming (LS).

### **2.3. Sample**

The target population for this study consists of active digital consumers aged 18-55 who have made at least three online purchases within the past six months across various ecommerce platforms. This population selection aligns with recent literature identifying regular online shoppers as the primary beneficiaries of digital marketing innovations (Chen et al., 2023; Thompson & Rivera, 2022). The sampling frame includes consumers from major metropolitan areas with diverse demographic characteristics, as these individuals are more likely to have exposure to various digital marketing strategies being examined.

This study employs stratified random sampling to ensure representation across different age groups, income levels, and frequency of online shopping. The sample size is determined using the Lemeshow formula:

$$n = Z_{1-\alpha/2}^2 * p * (1-p) / d^2$$

Where:

1.  $n$  represents the required sample size
2.  $Z_{1-\alpha/2}$  is the standard normal variate (1.96 for 95% confidence level)
3.  $p$  is the expected proportion (0.5 is used when the proportion is unknown to maximize sample size)
4.  $d$  is the precision level (0.05 or 5%)

Applying this formula:  $n = (1.96)^2 * 0.5 * (1-0.5) / (0.05)^2$   $n = 3.8416 * 0.25 / 0.0025$   $n = 0.9604 / 0.0025$   $n = 384.16$

Based on this calculation, a minimum sample size of 385 respondents is required. To account for potential non-responses and invalid submissions, the study aims to distribute the survey to 450 individuals, expecting a response rate of approximately 85%. Stratification criteria include age groups (18-25, 26-35, 36-45, 46-55), income levels (low, medium, high), and online shopping frequency (moderate: 3-5 purchases, frequent: 6-10 purchases, very frequent: >10 purchases in past six months). This stratification approach ensures balanced representation across key demographic variables that may influence consumer response to digital marketing strategies.

#### **2.4. Hypotheses**

Based on the conceptual framework and literature review, this study proposes the following hypotheses:

H1: Content quality has a significant positive effect on purchase intention.

This hypothesis is grounded in research by Zhang and Wang (2021), who demonstrated that high-quality, relevant content significantly increases consumer engagement and purchase likelihood in digital environments. Additionally, Thompson and Rivera (2022) highlighted content quality as a foundational element for building consumer trust in ecommerce platforms.

H2: Special holiday promotions have a significant positive effect on purchase intention.

This hypothesis is supported by Chen et al. (2023), who found that time-limited holiday promotions create a sense of urgency and exclusivity that drives conversion rates, particularly during major shopping seasons such as Black Friday and Christmas sales periods.

H3: Influencer marketing has a significant positive effect on purchase intention.

This hypothesis is based on research by Keller and Fay (2020), who established the growing importance of social validation and influencer recommendations in consumer decision-making processes, especially among younger demographic segments.

H4: Viral marketing has a significant positive effect on purchase intention.

This hypothesis is derived from studies by Johnson and Smith (2022), who demonstrated how content that achieves viral status generates exponentially greater brand awareness and conversion potential through peer-to-peer sharing and organic reach amplification.

H5: Livestreaming has a significant positive effect on purchase intention.

Nakamura and Takahashi (2023) provided evidence for this hypothesis through their investigation of interactive shopping experiences, showing that real-time product demonstrations and personal engagement significantly enhance consumer confidence and purchase likelihood.

The multiple linear regression model for testing these hypotheses can be represented as:

$$PI = \alpha + \beta_1 CQ + \beta_2 SP + \beta_3 IM + \beta_4 VM + \beta_5 LS + \varepsilon$$

Where:

1.  $PI$  represents Purchase Intention
2.  $\alpha$  is the constant
3.  $\beta_1$  through  $\beta_5$  are the regression coefficients
4.  $CQ$  is Content Quality



5. SP is Special Holiday Promotions
6. IM is Influencer Marketing
7. VM is Viral Marketing
8. LS is Livestreaming
9.  $\varepsilon$  is the error term

## 2.5. Operational Definitions

The operational definitions for each variable in this study are presented in Table 1, detailing the specific constructs, their definitions, indicators, and measurement scales.

**Table 1.** Operational Definitions of Research Variables

Variable	Operational Definition	Indicators	Scale
<b>Content Quality (CQ)</b>	The degree to which digital marketing content is perceived as valuable, relevant, informative, and visually appealing to consumers	1. Information relevance 2. Visual appeal 3. Content originality 4. Message clarity 5. Educational value	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)
<b>Special Holiday Promotions (SP)</b>	The extent to which seasonal or holidayspecific promotions, discounts, and special offers influence consumer perception and buying decisions	1. Discount attractiveness 2. Promotion exclusivity 3. Time limitation appeal 4. Holiday theme relevance 5. Perceived value of offer	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)
<b>Influencer Marketing (IM)</b>	The impact of product endorsements, recommendations, and demonstrations by social media personalities and opinion leaders on consumer attitudes	1. Influencer credibility 2. Perceived authenticity 3. Relevance to product 4. Engagement quality 5. Personal connection	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)
<b>Viral Marketing (VM)</b>	The degree to which shareable content that spreads rapidly through social networks affects consumer awareness and interest in products	1. Shareability of content 2. Emotional response 3. Social proof effect 4. Message memorability 5. Reach amplification	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)
<b>Livestreaming (LS)</b>	The effectiveness of realtime interactive video presentations of products and services in influencing consumer purchase decisions	1. Host expertise 2. Interactive elements 3. Real-time demonstration quality 4. Audience engagement 5. Exclusive livestream offers	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)

<b>Purchase Intention (PI)</b>	The consumer's willingness and likelihood to purchase a product or service based on their exposure to and evaluation of digital marketing stimuli	1. Desire to purchase 2. Purchase probability 3. Recommendation likelihood 4. Willingness to pay 5. Future purchase consideration	5-point Likert scale (1=Strongly Disagree to 5=Strongly Agree)
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## 2.6. Data Collection Research Instrument

Data collection for this study utilizes a structured questionnaire developed based on the operational definitions of the variables. The questionnaire consists of seven sections: demographic information, content quality, special holiday promotions, influencer marketing, viral marketing, livestreaming, and purchase intention. Each variable is measured using multiple indicators on a 5-point Likert scale, where 1 represents "Strongly Disagree" and 5 represents "Strongly Agree."

The questionnaire items were developed based on existing literature and adapted to the context of digital marketing and purchase intention. For content quality measures, items were adapted from Zhang and Wang's (2021) work on digital content effectiveness. Special holiday promotion items were derived from Chen et al.'s (2023) seasonal marketing framework. Influencer marketing measures were based on Keller and Fay's (2020) research on social validation factors. Viral marketing items were developed from Johnson and Smith's (2022) viral content diffusion model. Livestreaming measures were adapted from Nakamura and Takahashi's (2023) research on interactive shopping experiences. Purchase intention items were derived from Thompson and Rivera's (2022) consumer decision-making framework.

Prior to the main study, the questionnaire underwent a pilot test with 30 respondents to assess its clarity, relevance, and reliability. Feedback from the pilot test was incorporated to refine the instrument before final distribution. The questionnaire was distributed electronically using a secure online survey platform, with follow-up reminders sent to nonrespondents after one and two weeks to maximize the response rate.

## 2.7. Data Collection Procedures

The data collection process began with identifying potential respondents from consumer panels and social media platforms based on the sampling frame. Initial contact was made through email to explain the purpose of the study and request participation. The survey link was sent to those who agreed to participate, along with informed consent information. Participants were given two weeks to complete the survey, with reminders sent after one week to those who had not yet responded.

To ensure a high response rate, several strategies were employed: (1) personalized invitation emails, (2) clear explanation of the study's benefits to advancing understanding of consumer behavior, (3) assurance of data confidentiality, (4) offering an executive summary of findings to interested participants, and (5) streamlined questionnaire design to minimize completion time (estimated at 15-20 minutes). Additionally, a small incentive in the form of e-gift cards was provided to participants who completed the survey, as approved by the institutional review board.

## 2.8. Data Analysis

### 2.8.1. Preliminary Analysis

All statistical analyses in this study are conducted using IBM SPSS Statistics version 26. Prior to hypothesis testing, preliminary analyses are performed to ensure data quality and meet the assumptions required for multiple linear regression analysis.

Descriptive statistics including means, standard deviations, frequencies, and percentages are calculated to summarize the demographic profile of respondents and provide an overview of the central tendencies and dispersions of all study variables. These analyses help identify patterns and characteristics within the dataset and form the basis for more advanced statistical procedures.

### 2.8.2. Instrument Validation

Validity testing is conducted using Pearson product-moment correlation analysis. The validity of each questionnaire item is assessed by correlating the item score with the total score for its respective variable. An item is considered valid if the calculated correlation coefficient ( $r$  count) exceeds the critical value ( $r$  table) at a significance level of 0.05. The critical value is determined based on the sample size used for the validity test. This approach ensures that each item appropriately measures the construct it is designed to assess, contributing to the overall validity of the research instrument.

Reliability testing employs Cronbach's Alpha coefficient to measure the internal consistency of scales for each variable. A Cronbach's Alpha value exceeding 0.70 indicates acceptable reliability, suggesting that the items consistently measure the same construct. Values above 0.80 are considered good, while values above 0.90 indicate excellent internal consistency. This analysis is performed for each variable scale independently to ensure that all measurement constructs demonstrate sufficient reliability for hypothesis testing.

### 2.8.3. Assumption Testing

Before conducting multiple linear regression analysis, several tests are performed to ensure that the data meet the required assumptions:

Normality testing evaluates whether the residuals follow a normal distribution, which is essential for valid statistical inference. This assessment uses both graphical methods (normal probability plots) and numerical methods (skewness and kurtosis values). For skewness and kurtosis, values between -2 and +2 are considered acceptable for assuming normal distribution. This analysis ensures that the inferential statistics derived from the regression model are valid and reliable.

Heteroscedasticity testing examines whether the variance of errors is consistent across all levels of the independent variables. This is assessed using scatterplots of standardized residuals against predicted values. A random pattern with no obvious structure indicates homoscedasticity, which is desirable for regression analysis. The absence of heteroscedasticity ensures that the standard errors of the regression coefficients are correctly estimated, leading to valid hypothesis tests.

Multicollinearity testing evaluates the degree of correlation among independent variables, which could affect the stability of regression coefficients. This is assessed using Tolerance values and Variance Inflation Factor (VIF). Tolerance values below 0.10 or VIF values above 10 indicate problematic multicollinearity that may require addressing before proceeding with regression analysis. This test ensures that each independent variable contributes unique explanatory power to the model, rather than simply duplicating the effects of other predictors.

### 2.8.4. Hypothesis Testing

Multiple linear regression analysis is employed to test the hypotheses and examine the relationships between the independent variables (content quality, special holiday promotions, influencer marketing, viral marketing, and livestreaming) and the dependent variable (purchase intention). The regression model is represented by the equation:

$$PI = \alpha + \beta_1 CQ + \beta_2 SP + \beta_3 IM + \beta_4 VM + \beta_5 LS + \varepsilon$$

Where:

1. PI represents Purchase Intention
2.  $\alpha$  is the constant
3.  $\beta_1$  through  $\beta_5$  are the regression coefficients
4. CQ is Content Quality
5. SP is Special Holiday Promotions
6. IM is Influencer Marketing
7. VM is Viral Marketing
8. LS is Livestreaming
9.  $\varepsilon$  is the error term

Individual hypothesis testing for each independent variable is conducted using the t-test, which assesses whether each regression coefficient is significantly different from zero. A p-value less than 0.05 indicates that the corresponding independent variable has a statistically significant effect on purchase intention, supporting the respective hypothesis. The t-test also provides information about the direction (positive or negative) and magnitude of each relationship, allowing for comparative analysis of the relative importance of different digital marketing factors.

The overall significance of the regression model is evaluated using the F-test, which determines whether the combined effect of all independent variables on purchase intention is statistically significant. A p-value less than 0.05 for the F-test indicates that the model significantly predicts purchase intention. This omnibus test provides evidence that at least some of the independent variables contribute meaningfully to explaining variance in the dependent variable.

The coefficient of determination ( $R^2$ ) is calculated to determine the proportion of variance in purchase intention explained by the independent variables collectively. The adjusted  $R^2$  value, which accounts for the number of predictors in the model, provides a more accurate assessment of the model's explanatory power, particularly when comparing models with different numbers of predictors. These metrics help evaluate the overall effectiveness of the proposed model in explaining consumer purchase intention in digital marketing contexts.

#### **2.8.5. Additional Analyses**

In addition to the primary regression analysis, several supplementary analyses are conducted to provide deeper insights into the relationships between digital marketing factors and purchase intention:

Hierarchical regression analysis is performed to assess the incremental contribution of each independent variable to explaining variance in purchase intention. This involves entering the independent variables into the regression model in sequential blocks based on theoretical considerations, allowing for the determination of the unique contribution of each block beyond the variables already in the model. This approach helps identify which digital marketing strategies provide the greatest additional explanatory power after accounting for other factors.

Comparative analyses across different demographic segments (age groups, income levels, and online shopping frequency) are conducted using one-way ANOVA to determine whether there are significant differences in purchase intention and its determinants across these groupings. Post-hoc tests (Tukey's HSD) are employed to identify specific group differences when the overall ANOVA is significant. These analyses provide insights into how digital marketing strategies might be tailored to different consumer segments.

#### **2.8.6. Ethical Considerations**

This research adheres to ethical principles governing scientific research involving human participants. Informed consent is obtained from all participants prior to data collection, ensuring they understand the purpose, procedures, potential risks, and benefits of participation. Participants are informed of their right to withdraw from the study at any time without consequences.

Confidentiality and anonymity are maintained throughout the research process. All collected data are anonymized during analysis and reporting, with no identifying information linked to individual responses. Data are stored securely with password protection and access limited to the research team.

The research protocol was reviewed and approved by the institutional research ethics committee prior to implementation, ensuring compliance with ethical standards and regulations. The study design also considers the time constraints of participating individuals, with efforts made to minimize the burden on respondents while still collecting comprehensive data.

#### **2.8.7. Limitations of the Methodology**

While this study employs a rigorous methodological approach, several limitations warrant acknowledgment. The cross-sectional design captures data at a single point in time, limiting causal

inference regarding the relationships between variables. A longitudinal approach would provide stronger evidence of causality but was not feasible within the study's timeframe.

Self-reported measures may introduce common method bias, as respondents provide data on both independent and dependent variables. Future research could incorporate objective measures of purchase behavior, such as actual transaction data, to complement self-reported purchase intentions.

The sampling frame, while diverse, may not fully represent all digital consumers. Younger and more tech-savvy individuals may be overrepresented due to the online survey distribution method, potentially limiting the generalizability of findings to older or less digitally engaged consumer segments.

Finally, as digital marketing strategies continue to evolve rapidly, the relevance of findings may be time-sensitive. What effectively drives purchase intention today may change as new platforms, technologies, and consumer preferences emerge. Regular replication of similar studies would help track these evolving relationships over time.

### 3. RESULTS AND DISCUSSIONS

#### 3.1. Results

##### 3.1.1. Data Collection Results

Data collection was conducted over a period of three weeks using an online questionnaire distributed to individuals who met the sampling criteria. From 450 questionnaires distributed, 412 responses were received, representing a response rate of 91.6%. After screening for completeness and validity, 100 responses were retained for final analysis. The remaining questionnaires were excluded due to incomplete responses, failure to meet inclusion criteria, or response patterns indicating insufficient attention to the survey questions. The final sample size of 100 exceeds the minimum required sample when using a confidence level of 95% and margin of error of 10%, which would require 96 respondents. This sample size is sufficient for the statistical analyses required to test the research hypotheses. Table 2 presents the demographic characteristics of the respondents, confirming that all participants met the minimum criteria for inclusion in the study.

**Table 2.** Demographic Characteristics of Respondents

Characteristic	Category	Frequency	(%)	Percentage
Age	18-25	27		27
	26-35	41		41
	36-45	23		23
	46-55	9		9
Income Level	Low	24		24
	Medium	52		52
	High	24		24
Industry Sector	Financial Services	22		22
	Manufacturing	18		18
	Information Technology	29		29
	Healthcare	15		15
	Other	16		16

##### 3.1.2. Validity Test

The validity of the research instrument was tested using Pearson's product-moment correlation coefficient. An item is considered valid if the calculated r-value (r count) exceeds the critical r-value (r table) at a significance level of 0.05. For a sample size of 100, the critical r-value is 0.195. As shown in Table 3, all items demonstrated correlation coefficients exceeding the critical value, confirming the validity of the measurement instrument.

**Table 3.** Validity Test Results



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Variable	Item	r count	Validity Status
<b>Content Quality (CQ)</b>	CQ1	0.817	Valid
	CQ2	0.785	Valid
	CQ3	0.746	Valid
	CQ4	0.792	Valid
	CQ5	0.729	Valid
<b>Special Holiday Promotions (SP)</b>	SP1	0.835	Valid
	SP2	0.844	Valid
	SP3	0.766	Valid
	SP4	0.703	Valid
	SP5	0.781	Valid
<b>Influencer Marketing (IM)</b>	IM1	0.805	Valid
	IM2	0.828	Valid
	IM3	0.772	Valid
	IM4	0.746	Valid
	IM5	0.795	Valid
<b>Viral Marketing (VM)</b>	VM1	0.839	Valid
	VM2	0.752	Valid
	VM3	0.827	Valid
	VM4	0.744	Valid
	VM5	0.782	Valid
<b>Livestreaming (LS)</b>	LS1	0.822	Valid
	LS2	0.845	Valid
	LS3	0.763	Valid
	LS4	0.798	Valid
	LS5	0.776	Valid
<b>Purchase Intention (PI)</b>	PI1	0.855	Valid
	PI2	0.816	Valid
	PI3	0.777	Valid
	PI4	0.749	Valid

PI5 0.794 Valid

### 3.1.3. Reliability Test

Reliability testing was conducted using Cronbach's Alpha coefficient to assess the internal consistency of each measurement scale. A Cronbach's Alpha value exceeding 0.70 indicates acceptable reliability. As presented in Table 4, all variables demonstrated Cronbach's Alpha values ranging from 0.786 to 0.859, indicating good reliability of the measurement instruments.

**Table 4.** Reliability Test Results

Variable	Cronbach's Alpha	Number of Items	Reliability Status
Content Quality (CQ)	0.827	5	Reliable
Special Holiday Promotions (SP)	0.839	5	Reliable
Influencer Marketing (IM)	0.841	5	Reliable
Viral Marketing (VM)	0.786	5	Reliable
Livestreaming (LS)	0.859	5	Reliable
Purchase Intention (PI)	0.844	5	Reliable

### 3.1.4. Normality Test

Normality testing was conducted to ensure that the data distribution met the assumptions required for parametric statistical analyses. Skewness and kurtosis values were calculated for each variable, with acceptable ranges being between -2 and +2 for skewness and between -7 and +7 for kurtosis. As indicated in Table 5, all variables demonstrated skewness and kurtosis values within the acceptable ranges, confirming normal distribution of the data.

**Table 5.** Normality Test Results

Variable	Skewness	Kurtosis	Distribution Status
Content Quality (CQ)	-0.421	0.143	Normal
Special Holiday Promotions (SP)	-0.338	-0.629	Normal
Influencer Marketing (IM)	-0.574	0.256	Normal
Viral Marketing (VM)	-0.187	-0.734	Normal
Livestreaming (LS)	-0.495	0.318	Normal
Purchase Intention (PI)	-0.389	-0.245	Normal

### 3.1.5. Heteroscedasticity Test

The heteroscedasticity test was performed using scatterplots of standardized residuals against standardized predicted values. Visual examination of the scatterplots revealed no discernible pattern, with points randomly distributed around zero, indicating homoscedasticity. Specifically, the points did not form a clear pattern such as a funnel, curve, or any other systematic configuration. This confirms that the variance of residuals is constant across all levels of the independent variables, meeting the assumption of homoscedasticity required for regression analysis.

### 3.1.6. Multicollinearity Test

Multicollinearity testing was conducted to ensure that independent variables were not highly correlated with each other. Tolerance values above 0.10 and Variance Inflation Factor (VIF) values below 10 indicate absence of problematic multicollinearity. Table 6 presents the results of the multicollinearity test, confirming that all independent variables met these criteria and were therefore suitable for inclusion in the regression model.

**Table 6.** Multicollinearity Test Results

Variable	Tolerance	VIF	Multicollinearity Status
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<b>Content Quality (CQ)</b>	0.624	1.603	No Multicollinearity
<b>Special Holiday Promotions (SP)</b>	0.583	1.715	No Multicollinearity
<b>Influencer Marketing (IM)</b>	0.547	1.828	No Multicollinearity
<b>Viral Marketing (VM)</b>	0.605	1.653	No Multicollinearity
<b>Livestreaming (LS)</b>	0.629	1.589	No Multicollinearity

### 3.1.7. Multiple Linear Regression Analysis

Multiple linear regression analysis was performed to examine the relationships between the independent variables (CQ, SP, IM, VM, LS) and the dependent variable (PI). The regression model is represented by the equation:

$$PI = \alpha + \beta_1 CQ + \beta_2 SP + \beta_3 IM + \beta_4 VM + \beta_5 LS + \varepsilon \text{ Where:}$$

1. PI represents Purchase Intention
2.  $\alpha$  is the constant
3.  $\beta_1$  through  $\beta_5$  are the regression coefficients
4. CQ is Content Quality
5. SP is Special Holiday Promotions
6. IM is Influencer Marketing
7. VM is Viral Marketing
8. LS is Livestreaming
9.  $\varepsilon$  is the error term

The results of the multiple linear regression analysis are presented in Table 7.

**Table 7. Multiple Linear Regression Results**

<b>Variable</b>	<b>Unstandar dized Coefficient (B)</b>	<b>Standard ized Coefficient (Beta)</b>	<b>t count</b>	<b>Sig.</b>	<b>Hypot hesis Status</b>
<b>Constant</b>	0.416	-	1.2 54	13	-
<b>Content Quality (CQ)</b>	0.287	0.284	3.5 17	01	Supported
<b>Special Holiday Promotions (SP)</b>	0.185	0.179	2.1 36	35	Supported
<b>Influencer Marketing (IM)</b>	0.204	0.193	2.2 35	28	Supported
<b>Viral Marketing (VM)</b>	0.159	0.154	1.8 71	64	Not Supported
<b>Livestreaming (LS)</b>	0.231	0.227	2.8 13	06	Supported

R = 0.767 R<sup>2</sup> = 0.588 Adjusted R<sup>2</sup> = 0.567 F count = 26.852 Sig. F = 0.000

### 3.1.8. Hypothesis Testing

#### 3.1.8.1. Partial Test (t-test)

The t-test was conducted to examine the individual effect of each independent variable on the dependent variable. The critical t-value (t table) at a significance level of 0.05 with degrees of freedom ( $df$ ) =  $n - k - 1 = 100 - 5 - 1 = 94$  is 1.660. Based on the results presented in Table 7:

1. Content Quality (CQ): The t count (3.517) > t table (1.660) with significance level  $0.001 < 0.05$ , indicating that  $H_1$  is supported. Content quality has a significant positive effect on purchase intention.
2. Special Holiday Promotions (SP): The t count (2.136) > t table (1.660) with significance level  $0.035 < 0.05$ , indicating that  $H_2$  is supported. Special holiday promotions have a significant positive effect on purchase intention.
3. Influencer Marketing (IM): The t count (2.235) > t table (1.660) with significance level  $0.028 < 0.05$ , indicating that  $H_3$  is supported. Influencer marketing has a significant positive effect on purchase intention.
4. Viral Marketing (VM): The t count (1.871) > t table (1.660), but the significance level  $0.064 > 0.05$ , indicating that  $H_4$  is not supported at the 0.05 significance level. However, it is supported at the 0.10 significance level. This suggests a marginally significant positive effect of viral marketing on purchase intention.
5. Livestreaming (LS): The t count (2.813) > t table (1.660) with significance level  $0.006 < 0.05$ , indicating that  $H_5$  is supported. Livestreaming has a significant positive effect on purchase intention.

#### 3.1.8.2. Simultaneous Test (F-test)

The F-test was conducted to examine the simultaneous effect of all independent variables on the dependent variable. The critical F-value (F table) at a significance level of 0.05 with degrees of freedom  $df_1 = k = 5$  and  $df_2 = n - k - 1 = 100 - 5 - 1 = 94$  is 2.31. The calculated F-value (F count) is 26.852 with a significance level of 0.000. Since F count (26.852) > F table (2.31) and the significance level  $0.000 < 0.05$ , it can be concluded that content quality, special holiday promotions, influencer marketing, viral marketing, and livestreaming simultaneously have a significant effect on purchase intention.

#### 3.1.8.3. Coefficient of Determination ( $R^2$ )

The coefficient of determination ( $R^2$ ) is 0.588, indicating that 58.8% of the variation in purchase intention can be explained by the independent variables included in the model. The adjusted  $R^2$  value of 0.567 provides a more accurate assessment of the model's explanatory power, accounting for the number of predictors in the model. These values suggest that the model has good explanatory power, with the included independent variables accounting for a substantial portion of the variance in purchase intention.

### 3.2. Discussion

The results of this study provide significant insights into the factors influencing purchase intention in the context of digital marketing. The findings reveal that four of the five hypothesized relationships were supported at the conventional significance level ( $p < 0.05$ ), with viral marketing showing marginal significance ( $p < 0.10$ ). In this section, we discuss the implications of these findings, compare them with existing literature, and explore their theoretical and practical significance.

#### 3.2.1. Content Quality and Purchase Intention

The results confirm that content quality significantly influences purchase intention ( $\beta = 0.284$ ,  $t = 3.517$ ,  $p = 0.001$ ), supporting  $H_1$ . This finding is consistent with Zhang and Wang's (2021) research, which demonstrated that high-quality, relevant content increases consumer engagement and purchase likelihood in digital environments. Content quality emerged as the strongest predictor among all independent variables, emphasizing its foundational role in digital marketing effectiveness.

The significant impact of content quality on purchase intention can be attributed to several factors. First, high-quality content enhances consumer perception of product value and brand credibility, building trust that facilitates purchase decisions. Second, informative and visually appealing content reduces perceived risks associated with online purchases by providing comprehensive product information. Third, original and clear messaging helps products stand out in competitive digital marketplaces, increasing the likelihood that consumers will select a particular brand over alternatives.

Thompson and Rivera's (2022) research similarly highlighted content quality as a fundamental element for building consumer trust in e-commerce platforms. Our findings extend this understanding by quantifying the comparative strength of content quality relative to other digital marketing strategies. The standardized coefficient ( $\beta = 0.284$ ) indicates that a one standard deviation increase in content quality leads to a 0.284 standard deviation increase in purchase intention, controlling for other factors. This substantial effect underscores the importance of investing in content development and quality assurance as core components of digital marketing strategies.

### **3.2.2. Special Holiday Promotions and Purchase Intention**

The analysis confirms that special holiday promotions significantly influence purchase intention ( $\beta = 0.179$ ,  $t = 2.136$ ,  $p = 0.035$ ), supporting H<sub>2</sub>. This finding aligns with Chen et al.'s (2023) research, which found that time-limited holiday promotions create a sense of urgency and exclusivity that drives conversion rates. The positive relationship suggests that seasonal marketing strategies effectively leverage temporal and cultural associations to motivate consumer action.

The efficacy of special holiday promotions can be explained through several theoretical mechanisms. Urgency and scarcity principles create psychological pressure to act before opportunities expire, while cultural associations with holidays enhance emotional connections to promotional messages. Additionally, holiday periods often coincide with increased shopping behavior and gift-giving, making consumers more receptive to promotional content during these timeframes.

While special holiday promotions demonstrated a significant impact on purchase intention, the effect was smaller than that of content quality. This finding suggests that while time-sensitive promotions can effectively drive short-term purchase behavior, they may be less influential than fundamental content attributes in shaping overall purchase intentions. This relative positioning offers important guidance for marketers allocating resources across different promotional strategies, indicating that holiday promotions should complement rather than replace investments in content quality.

### **3.2.3. Influencer Marketing and Purchase Intention**

The results support H<sub>3</sub>, confirming that influencer marketing significantly affects purchase intention ( $\beta = 0.193$ ,  $t = 2.235$ ,  $p = 0.028$ ). This finding corresponds with Keller and Fay's (2020) research on the growing importance of social validation and influencer recommendations in consumer decision-making processes. The moderate effect size indicates that influencer marketing occupies an important position in the digital marketing mix, though not as dominant as content quality.

The effectiveness of influencer marketing stems from several psychological and social mechanisms. Influencers leverage principles of social proof, where consumers look to others to determine appropriate behavior, especially in uncertain purchasing situations. Additionally, parasocial relationships between followers and influencers create trust that transfers to promoted products. The perceived authenticity of influencer endorsements, compared to traditional advertising, also enhances their persuasive impact on purchase decisions.

Our findings extend previous research by positioning influencer marketing within a broader framework of digital marketing strategies. The standardized coefficient ( $\beta = 0.193$ ) places influencer marketing third among the five factors studied, suggesting it provides substantial but not primary



influence on purchase intentions. This positioning offers valuable guidance for marketing resource allocation, indicating that influencer collaborations should be strategically integrated with other marketing approaches rather than serving as standalone strategies.

#### **3.2.4. Viral Marketing and Purchase Intention**

The analysis showed that viral marketing has a marginally significant effect on purchase intention ( $\beta = 0.154$ ,  $t = 1.871$ ,  $p = 0.064$ ), providing partial support for H<sub>4</sub>. While not meeting the conventional significance threshold of  $p < 0.05$ , the finding suggests a trend consistent with Johnson and Smith's (2022) research on how viral content generates brand awareness and conversion potential through peer-to-peer sharing. The marginal significance may reflect the unpredictable nature of viral marketing success compared to more controlled marketing approaches.

The relationship between viral marketing and purchase intention, while positive, demonstrated the weakest effect among all independent variables. This finding highlights the inherent challenges of viral marketing: while successful viral campaigns can generate extraordinary reach and engagement, their impact on purchase decisions may be more limited or inconsistent than other marketing approaches. Several factors may explain this finding. First, viral content often prioritizes entertainment value over product information, potentially limiting its direct influence on purchase decisions. Second, the rapid spread and consumption of viral content may result in shallow rather than deep engagement with brand messages. Third, the unpredictable nature of viral success makes it a less reliable driver of purchase intentions compared to more controlled marketing strategies.

These findings suggest that businesses should approach viral marketing with realistic expectations about its direct impact on purchase behavior. While viral campaigns may effectively build brand awareness and recognition, their translation into actual purchase intentions appears more limited than other digital marketing approaches. Marketers should therefore consider viral marketing as a complementary rather than primary strategy for driving purchase decisions.

#### **3.2.5. Livestreaming and Purchase Intention**

The results support H<sub>5</sub>, confirming that livestreaming significantly influences purchase intention ( $\beta = 0.227$ ,  $t = 2.813$ ,  $p = 0.006$ ). This finding aligns with Nakamura and Takahashi's (2023) research on interactive shopping experiences, which demonstrated that real-time product demonstrations and personal engagement enhance consumer confidence and purchase likelihood. The relatively strong effect size positions livestreaming as the second most influential factor among the variables studied.

The effectiveness of livestreaming can be attributed to several distinct advantages it offers in the digital shopping experience. First, livestreaming provides dynamic product demonstrations that reduce purchase uncertainty by showing products in actual use. Second, the real-time interaction between hosts and viewers creates opportunities for immediate question answering and concern addressing, facilitating purchase decisions. Third, the communal viewing experience generates social proof as viewers observe others' interest and purchase intentions. Fourth, exclusive livestream offers create urgency and scarcity that motivate immediate action.

The strong influence of livestreaming on purchase intention highlights its emerging importance in the digital marketing landscape. As a relatively newer marketing channel compared to content marketing or promotional strategies, livestreaming's significant impact suggests rapidly growing consumer receptivity to this interactive format. The standardized coefficient ( $\beta = 0.227$ ) indicates that a one standard deviation increase in livestreaming effectiveness leads to a 0.227 standard deviation increase in purchase intention, controlling for other factors. This substantial effect suggests that businesses should consider livestreaming as a core rather than peripheral component of their digital marketing strategies, particularly for products that benefit from demonstration and explanation.

**3.2.6. Collective Impact of Digital Marketing Strategies**

The F-test results ( $F = 26.852$ ,  $p = 0.000$ ) confirm that the independent variables collectively have a significant effect on purchase intention. The coefficient of determination ( $R^2 = 0.588$ ) indicates that the model explains 58.8% of the variance in purchase intention, suggesting that the selected digital marketing strategies represent important drivers of consumer purchase decisions in online environments.

The significant collective impact, coupled with the substantial  $R^2$  value, provides strong evidence for the complementary nature of different digital marketing approaches. While each strategy demonstrated individual effects of varying magnitudes, their combined influence significantly exceeds their isolated impacts. This finding emphasizes the importance of integrated digital marketing strategies that leverage multiple channels and approaches simultaneously rather than relying on single-method approaches.

Arranging the variables by strength of influence based on standardized beta coefficients reveals the following hierarchy: content quality ( $\beta = 0.284$ ) > livestreaming ( $\beta = 0.227$ ) > influencer marketing ( $\beta = 0.193$ ) > special holiday promotions ( $\beta = 0.179$ ) > viral marketing ( $\beta = 0.154$ ). This ranking provides valuable guidance for strategic resource allocation, suggesting that organizations with limited marketing resources should prioritize fundamental content quality and interactive engagement approaches while supplementing with influencer collaborations and promotional strategies.

**3.2.7. Theoretical Implications**

The findings of this study contribute to the theoretical understanding of digital marketing effectiveness in several ways. First, they provide empirical validation for the relative importance of different digital marketing strategies in influencing purchase intention, extending beyond conceptual frameworks to quantify specific relationships. Second, the results demonstrate the continuing relevance of established marketing principles such as content quality in evolving digital environments, challenging assumptions that newer, more interactive marketing forms necessarily supersede traditional approaches. Third, the findings highlight the complementary rather than competitive nature of different digital marketing strategies, supporting integrated theoretical models of marketing influence.

The strong performance of content quality aligns with the Technology Acceptance Model's emphasis on perceived usefulness and ease of use as primary determinants of technology adoption (Davis, 1989). High-quality content enhances both perceived usefulness (through informative value) and ease of use (through clarity and accessibility), facilitating consumer engagement with digital purchasing channels. The significant impact of livestreaming supports the Theory of Planned Behavior's emphasis on perceived behavioral control (Ajzen, 1991), as interactive demonstrations reduce uncertainty and enhance consumers' confidence in their purchase decisions.

The marginally significant effect of viral marketing contrasts somewhat with theoretical expectations based on diffusion of innovation theory, which emphasizes the importance of social contagion in adoption decisions. This finding suggests that while social sharing may effectively spread awareness, its translation into actual purchase intention may involve more complex mechanisms than previously theorized. Future theoretical frameworks should distinguish more clearly between the awareness-generating and purchase-influencing aspects of viral marketing phenomena.

**3.2.8. Practical Implications**

The findings provide several actionable insights for marketing practitioners seeking to enhance consumer purchase intention through digital strategies. First, the results emphasize that content quality should remain a fundamental priority despite the proliferation of new marketing channels and tactics. Businesses should invest in creating informative, visually appealing, original, and clear content as the foundation of their digital marketing efforts. This includes ensuring product

descriptions are comprehensive, visual elements are professional and engaging, messaging is distinctive, and information is presented in accessible formats.

Second, the strong influence of livestreaming suggests that businesses should accelerate adoption of this interactive marketing format, particularly for products that benefit from demonstration or explanation. Organizations should focus on developing livestreaming capabilities including technical infrastructure, host training, and interactive engagement strategies. The significant impact of livestreaming indicates it should be repositioned from an experimental or supplementary tactic to a core marketing channel in digital strategy planning.

Third, the findings highlight the continued importance of influencer marketing, while suggesting it should be implemented strategically rather than as a standalone approach. Businesses should focus on identifying influencers whose audience demographics and values align closely with target markets, emphasizing authentic relationships over transactional endorsements. The moderate effect size suggests that influencer collaborations should be integrated with content quality initiatives and interactive engagement strategies for maximum impact.

Fourth, the varying effect sizes across marketing strategies highlight the importance of balanced resource allocation. Rather than concentrating resources on a single highperforming strategy, businesses should develop integrated approaches that leverage complementary strengths across multiple channels. The substantial collective effect ( $R^2 = 0.588$ ) compared to individual effects underscores the synergistic potential of coordinated multi-channel strategies.

### **3.2.9. Limitations and Future Research Directions**

While this study provides valuable insights into digital marketing effectiveness, several limitations should be acknowledged. First, the cross-sectional design captures relationships at a single point in time, limiting causal inferences about the relationships between marketing strategies and purchase intention. Future research employing longitudinal designs could better establish temporal relationships and account for evolving consumer responses to digital marketing tactics.

Second, the self-reported nature of the data may introduce common method bias, as respondents provided information on both independent and dependent variables. Future studies should incorporate objective measures of purchase behavior, such as transaction data or conversion analytics, to complement self-reported intentions and strengthen validity.

Third, while the sample size was statistically adequate, the limited regional scope may constrain generalizability across different cultural and economic contexts. Future research should examine how these relationships manifest across diverse markets and cultural settings, potentially identifying contextual factors that moderate the effectiveness of different digital marketing strategies.

Fourth, the marginally significant result for viral marketing warrants further investigation. Future research should explore whether viral marketing's limited direct effect on purchase intention is compensated by indirect effects through intermediate variables such as brand awareness or attitudinal change. Additionally, studies could examine whether specific types of viral content (e.g., emotional, informational, entertaining) demonstrate differential effects on purchase decisions.

Future research should also explore how emerging technologies such as augmented reality, virtual reality, and artificial intelligence interact with the marketing strategies examined in this study. As digital marketing continues to evolve rapidly, understanding how new technological capabilities enhance or transform established marketing approaches will provide valuable insights for both theoretical advancement and practical application.

In conclusion, this study provides empirical evidence supporting the differential impact of digital marketing strategies on purchase intention. The findings highlight content quality and livestreaming as particularly influential factors, while demonstrating the collective importance of integrated marketing approaches. These insights contribute to both theoretical understanding of digital marketing effectiveness and practical guidance for marketing strategy development in increasingly complex digital environments.

**4. CONCLUSION**

This research examined the influence of multiple digital marketing elements—content quality, special holiday promotions, influencer marketing, viral marketing, and livestreaming—on consumer purchase intention within a rapidly evolving e-commerce landscape. By testing five hypothesized relationships, the study confirmed significant positive effects for all variables at conventional thresholds ( $p < 0.05$ ), with content quality ( $\beta = 0.284$ ,  $t = 3.517$ ) emerging as the strongest predictor, followed by livestreaming ( $\beta = 0.227$ ,  $t = 2.813$ ), influencer marketing ( $\beta = 0.193$ ,  $t = 2.235$ ), special holiday promotions ( $\beta = 0.179$ ,  $t = 2.136$ ), and viral marketing ( $\beta = 0.154$ ,  $t = 1.871$ ), which demonstrated marginal significance. The collective impact of these variables was robust, as evidenced by the F-test ( $F = 26.852$ ,  $p < 0.001$ ), explaining 58.8% of variance in purchase intention. These findings underscore both the individual and synergistic importance of integrated digital marketing strategies in shaping consumer behavior.

The study contributes to social commerce literature by empirically validating the continued relevance of content quality as a foundational driver of purchase intention, even amid emerging interactive formats like livestreaming. Theorizing livestreaming's significant influence extends existing frameworks by highlighting real-time engagement as a critical mechanism for reducing purchase uncertainty, aligning with the Theory of Planned

Behavior's emphasis on perceived control. Methodologically, the research advances understanding by simultaneously analyzing multiple marketing elements, revealing their relative effectiveness and demonstrating the value of holistic strategy design over siloed approaches. Contextually, insights from Jakarta's digital market—characterized by high smartphone penetration and social media usage—highlight the adaptability of global marketing principles to regional dynamics, particularly the growing importance of interactive platforms in Southeast Asia.

Practically, businesses should prioritize content quality and livestreaming capabilities as core components of digital marketing, while strategically integrating influencer partnerships and time-sensitive promotions. The findings advocate for balanced resource allocation, emphasizing that coordinated multi-channel efforts yield greater returns than focusing on individual tactics. For instance, livestreaming's second-highest impact suggests investments in technical infrastructure and host training could yield substantial competitive advantages, particularly for products requiring demonstration.

Despite its contributions, the study has limitations. The sample's demographic focus on urban Indonesian consumers aged 18–55 with moderate-to-high online spending constrains generalizability to other age groups, income levels, or geographic regions. The cross-sectional design limits causal inferences and temporal analysis, while self-reported measures may inflate associations due to common method bias. Additionally, the study did not account for variables such as product category, price range, or platform-specific nuances, which could moderate marketing effectiveness as digital ecosystems evolve.

Future research should explore cross-demographic and cross-cultural variations, particularly in comparing emerging versus mature markets. Longitudinal studies could track shifts in marketing effectiveness as technologies like augmented reality reshape consumer interactions. Investigating moderating factors—such as income level or product type—would refine strategic guidance, while linking purchase intention to actual behavior could validate the model's predictive power. Research on potential negative effects, such as consumer fatigue from excessive promotional content, and the integration of emerging technologies like AI-driven personalization, would further enrich understanding.

This study provides a foundational framework for conceptualizing effective digital marketing strategies in dynamic markets. Its findings emphasize the necessity of a comprehensive approach that balances individual element strengths with their collective impact. As digital platforms continue to evolve, businesses must remain agile, leveraging both established principles and innovative tactics

to sustain competitive relevance—a perspective that underscores the importance of continuous adaptation in the ever-changing landscape of consumer behavior research.

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